

**City of San Diego  
Independent Rates Oversight Committee (IROC)**

**Public Outreach, Education & Customer Service  
Subcommittee Meeting**

**December 13, 2010  
8:30 a.m. – 10:00 a.m.**

**Meeting Location:  
Metropolitan Operations Complex II, **Conf. Room 1D**  
9192 Topaz Way  
San Diego, CA 92123  
(858) 292-6300**

**AGENDA**

| <b>Agenda Item</b> |  |
|--------------------|--|
| 1.                 | Non-Agenda public comment*                                       |
| 2.                 | Approval of Minutes from October 11, 2010                        |
| 3.                 | Water Purification Demonstration Project Public Outreach Metrics |
| 4.                 | Discussion: Fiscal Year 2010 IROC Annual Report                  |
| 5.                 | Potential future Agenda items                                    |
| 6.                 | Subcommittee Member Comments                                     |
| 7.                 | Adjournment  |

\* This portion of the agenda provides an opportunity for members of the public to address the Subcommittee. Comments are limited to three (3) minutes per individual. Please complete a Speaker's Slip in advance of the start of the meeting. For alternative format or disabled accommodations, please call Monica Foster at 858-292-6305.